

Annual Report of Community Benefits



Baylor Scott & White

HEALTH

Baylor Scott & White Medical Center - Pflugerville

2600 E Pflugerville Pkwy, Suite 100 Pflugerville, TX 78660

Taxpayer ID # 81-3040663

For the Fiscal Year Ended June 30, 2021

OUR Mission:

Baylor Scott & White Medical Center – Pflugerville, an affiliated hospital of Baylor Scott & White Health System (BSWHS), is committed to fulfilling its mission: *“founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities.”*

OUR Community:

For the 2019 community health needs assessment, the community served by the local BSWH facilities includes Williamson, Travis, and Hays counties. Baylor Scott & White has at least one hospital facility or provider-based clinic in each of these counties and together they comprise where more than 80% of the hospitals admitted patients live. These following hospital facilities collaborated to provide a joint CHNA report in 2019 in accordance with Treasury Regulations and 501(r) of the Internal Revenue Code:

- Baylor Scott & White Medical Center – Pflugerville
- Baylor Scott & White Medical Center – Taylor
- Baylor Scott & White Medical Center – Round Rock (which includes Baylor Scott & White Medical Center – Lakeway and the Baylor Scott & White Emergency Medical Center – Cedar Park)
- Baylor Scott & White Institute for Rehabilitation – Lakeway

OUR Community Health Needs:

The complete 2019 Community Health Needs Assessment (CHNA) and Implementation Strategy can be found at [BSWHealth.com/CommunityNeeds](https://www.bswhealth.com/CommunityNeeds). This assessment is a compilation of public and hospital data and input gleaned from stakeholders representing the broad interests of the community. The following health concerns are identified in priority order based on the results of the CHNA.

Priority	Need	Category of Need
1	Ratio of Population to One Physician Primary Care Provider	Access to Care
2	Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse
3	Ratio of Population to One Non-Physician Primary Care Provider	Access to Care
4	Intentional Self-Harm; Suicide	Mental Health
5	Severe Housing Problems	Environment - Housing

OUR Community Benefit:

FY21 Total \$ 6,323,738

Charity Care \$ 2,819,668

Unreimbursed expenses associated with providing medical care for the indigent, uninsured, and underinsured through Medicaid and other government, state, or local health care programs.

Government Sponsored Programs \$ 3,444,026

Unreimbursed expenses associated with providing medical care to the beneficiaries of Medicare and other federal, state or local government health care programs.

Community Health Improvement \$ 1,715

The programs and services that extend beyond patient care activities and include services directed to both individuals and larger populations in the community. These services include such things as educational information about preventive health care and treatment for specific diseases, informational health lectures to help understand various conditions and diseases as well as available treatment options, opportunities that promote healthy activity and wellness initiatives, health fairs and screenings, and support groups.

Health Professions Education \$ 29,629

Baylor Scott & White provides opportunities to health professionals for furthering their education and training. This includes clinical education and supervision for clinical rotations for medical students, nursing students, and other health care professions. Opportunities include but are not limited to Baylor Scott & White employees.

Financial and In-Kind Donations \$ 28,160

Baylor Scott & White provides community benefit program grants and support to local non-profit organizations through dedicated community benefit funds as well as donations of staff time, medical supplies or equipment.

Other Community Benefits \$ 540

Baylor Scott & White provides other services with the goal of improving the overall health of the community including ongoing assessment of community health needs and evaluation of community health programs and services.

Total Operating Expenses and Calculation of the Ratio of Cost to Charge

Baylor Scott & White Health
Baylor Scott & White Medical Center – Pflugerville

Total Operating Expenses
Section 311.046(a)(4)

For the Fiscal Year Ended June 30, 2020 27,561,801

Calculation of the Ratio of Cost to Charge
Section 311.046(a)(5)

Total Patient Revenues (from 2020 Medicare Cost Report, Worksheet G-3, Line 1)	(a)	<u>96,981,826</u>
Total Operating Expenses (from 2020 Medicare Cost Report, Worksheet A, Line 118, Col. 7)	(b)	<u>28,195,282</u>
Initial Ratio of Cost to Charge ((b) divided by (a))	(c)	<u>29.07%</u>
Application of Initial Ratio of Cost to Charge to Bad-Debt Expense		
Bad Debt Expense (from 2021 audited financial statements)	(d)	<u>3,307,702</u>
Multiply "Bad Debt Expense" by "Initial Ratio of Cost to Charge" ((d)*(c))	(e)	<u>961,549</u>
Add the allowable "Bad-Debt Expense" to "Total Operating Expenses" ((b) + i)	(f)	<u>29,156,831</u>
Calculation of Ratio of Cost to Charge ((f) divided by (a))	(g)	<u>30.06%</u>