

**Welcome** to Baylor Scott & White All Saints Medical Center –
Fort Worth, where your safety, care and recovery are our
number one priority. We will empower you to be an active
participant in your care. Our care philosophy puts you and your

family at the center, surrounded by your care team, physicians and administration. We are all focused on providing important resources and clinical quality to get you back to good health. With enhanced cleaning, patient screening and virtual appointment options, our commitment to serving you safely has never been stronger. This guide will provide you with a list of important resources and amenities available to you during your stay. Please let your care provider know if there is anything you need to make your stay a quality healthcare experience. Thank you for choosing us; we are honored to be your provider of choice.

Sincerely,

Michael Sanborn, FACHE

President, Baylor Scott & White All Saints Medical Center - Fort Worth





WE CARE DEEPLY ABOUT YOUR EXPERIENCE

After you return home, you may receive a survey in the mail. We ask that you complete and return the survey. Your input helps us to recognize those who provide exceptional care and areas in which we can improve. We appreciate your assistance with providing us your valuable feedback.

# **About your hospital**

Located near downtown Fort Worth, we are a full-service hospital dedicated to providing quality healthcare to our community. Our not-for-profit hospital celebrated 100 years of service in 2006. We have 538 licensed beds and offer a broad range of medical services, including programs of excellence in cardiology, transplantation, oncology and women's and children's services.

# We prescribe FollowMyHealth for all our patients

There is now a new way to manage your health and wellness on a computer, tablet or smartphone. With FollowMyHealth, our patient portal, you can have direct, online access to lab results, most radiology test results, immunizations and more. Simply provide your email address when completing registration forms, and you will be sent a personalized invitation to set up your very own profile on FollowMyHealth. To request an invitation, please visit BSWHealth.com/FollowMyHealth.

Founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities.

MISSION

We serve faithfully

We act honestly

We never settle

We are in it together

VALUES

Health Experience Affordability

Alignment

Growth

STRATEGIES

To be the trusted leader, educator and innovator in value-based care delivery, customer experience and affordability.

AMBITION

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# Your healthcare team members

- Your physician oversees your care and will visit you daily, explain test results and procedures, and talk to other specialized physicians about your care as needed.
- Registered nurses (RN) will update you on your care plan, teach you about your condition and treatment, and give you medicine and other care as needed.
- A patient care technician (PCT) helps you with walking, bathing, getting dressed and other tasks you are unable to do alone.
- A respiratory therapist (RT) may be called to give you treatment that will help you breathe better and/or monitor your oxygen level.
- Physical/occupational/speech therapists (PT/OT/ST) focus on your rehabilitation, teaching you skills to help you live as normally as possible once you are back home.
- Comprehensive care management team members work with your insurance company and help identify what your needs will be when you leave the hospital through a process called discharge planning.
- A chaplain is available 24 hours a day to provide you and your family with emotional and spiritual care.
- Our supportive and palliative care team is specially trained to meet the physical, mental, social and spiritual needs of patients with life-limiting conditions.
- Dietitians can help you and your family plan the special diet that you need due to your medical condition or treatment.
- Laboratory (lab) technicians may visit your room to draw your blood for testing.
- Radiology department staff perform X-rays and scans to help diagnose or track your medical condition.
- A pharmacist may visit you during your stay to obtain a medication history or to discuss complex medication therapies.
- A hospitalist is a physician who practices hospital medicine and are often the attending physicians while you are with us.
- Our patient navigator could visit you to provide comprehensive and personalized cancer care.
- Environmental services (housekeeping) will provide daily cleaning services that will include checking supplies, removing waste, sanitizing highly touched surfaces and mopping the floor.

# Caring for you during your stay - what you can expect

At our hospital, keeping you informed and making your stay as comfortable as possible is one of our top goals.

### Purposeful rounding

Every hour, a member of your care team will visit your room to check on you, ask you about your comfort level and pain, help you change positions or use the bathroom, and make sure everything in the room is how you want it and easy to reach.

### Open visitation

Family members are welcome to visit you in your room anytime, day or night. However, they may be asked to leave during physical examinations, tests or procedures if there is a clinical or safety reason. (This is subject to change.)

# Bedside report

During a shift change, your caregiver going off shift will introduce you to your caregiver coming on shift, update him or her on your condition, and give you and your family the chance to ask questions and provide information.

### Patient valuables

Please send cash, credit cards, jewelry, outside medications, computers and other valuables home with a family member. If you are unable to do so, we can secure valuables in a safe until you leave the hospital. (Note: Baylor Scott & White Health does not replace lost or damaged personal items not secured upon admission.)

# Discharge lounge

Our discharge time is 11:00 AM. We may move you to our discharge lounge while you wait for your transportation. The discharge lounge is comfortable and has staff available at all times to meet your needs.

# Rapid Response Team - in case of emergency

Sometimes it is a family member that first notices a change in a patient's condition. If you notice one or more of the following changes in a patient's condition, please **dial 817.922.2900** from the bedside phone to page our Rapid Response Team:

- Increase or decrease in the heart or breathing rate
- Decrease in blood pressure
- Chest pain
- Decrease in urine output
- Confusion or other changes in thinking/mental status
- When something just does not seem or look right with your loved one

Patients also are asked to call, or request that the Rapid Response Team be called, if they notice one or more of these changes. The Rapid Response Team card can be found on each patient care floor.

# Infection prevention – do the W.A.V.E.

The most important thing that you and your family can do to help stop the spread of infection is the W.A.V.E.

### Wash

Wash your hands frequently with soap and water or use hand sanitizer before meals,



after going to the bathroom, and after touching any equipment. Please observe your care team. If they are not following appropriate hand hygiene measures, remind them to wash their hands.

### Ask questions

Do not be afraid to ask caregivers if they cleaned their hands, or about any other infection prevention measures we follow. Speak up if anything concerns you or if you do not understand something.

### Vaccinate

Get your flu and pneumonia shots unless your physician directs you otherwise.

### **Ensure safety**

Do not touch medical equipment unless necessary. Work with your care team to make sure catheters and other medical devices are clean and removed when they are no longer needed, and please ask friends and family members who are sick not to visit you in the hospital.

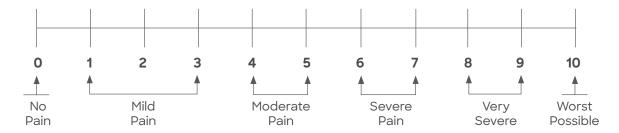
# **Preventing falls**

We do not want you to fall during your stay in the hospital, so please follow the simple steps outlined below. You may be at risk of falling down when walking or getting out of bed due to certain factors. If so, you may have fall precautions put in place. If you are at risk for falls, here are some things you and your family can do to help prevent falls:

- Call for assistance when getting out of bed. NEVER get up by yourself.
- Make sure at least two side rails on your bed are in place. You may even request four side rails.
- Your family members should tell staff when they are leaving.
- Please help us keep you safe by using your nurse call button for assistance.
- Never turn off your bed alarm. It is on for your protection.

# **Pain**

Keeping pain under control is important to your well-being and the recovery process. Your care team will ask you about your pain often. Please pay attention to your level of pain and use the 0-10 scale below to report it so your care team can take action to manage your pain as quickly as possible. Please note that even strong pain medications, when given with proper supervision, are safe, effective and rarely addictive.



It is important to keep your pain out of the moderate to severe range (4 and above), so please do not wait until your pain gets worse to tell one of your care team members. If your pain is not relieved by your medicine, or if you are having any side effects, please tell your physician or nurse.

If you are unable to communicate, we use a different pain intensity scale.

# Non-verbal pain intensity scale

Your family member or friend may be asked to decide your pain level since they know you.



# **Patient safety warning**

Family or visitors, contact the nurse fast if you see that the patient:

- Cannot wake up
- Is too drowsy/sleepy
- Falls asleep while talking
- Has slurred speech
- Has slow breathing
- Has new snoring
- Is confused
- Has any change that worries you

This patient may be receiving patient-controlled analgesia (PCA) or other sedating medications. The PCA pump gives a dose of pain medication when the patient feels pain and pushes the pain pump button.

- 1. **DO NOT** push the pain pump button for the patient, as it may cause the patient to be too sleepy and cause breathing problems.
- 2. DO NOT give the patient any medications.
- 3. **DO NOT** take any of your personal medications while you are staying at the hospital. Disclose any of the medication you are currently taking to your physician.
- 4. Check with the nurse if you have concerns. We have a team that can check rapidly on the patient if needed. **Dial 817.922.2900** from any phone in the hospital for the Rapid Response Team (RRT).

# **Ethical disagreements**

On rare occasions, there may be ethical disagreements between you, your family and/or healthcare providers. We believe good communication can prevent most ethical disagreements. It is also worth remembering the following:

- We will make every reasonable attempt to honor your treatment preferences within the mission, philosophy and capabilities of Baylor Scott & White Health hospitals and the accepted standards of medical practice. This includes those expressed by an advance directive or by others on your behalf if you lack an advance directive and are unable to make decisions.
- We respect your right to reject treatments offered.
- We do not recognize an unlimited right to receive treatments that are medically inappropriate.
- Texas law, specifically Chapter 166 of the Texas Health & Safety Code, provides a process for resolving ethical disagreements between you, your family and/or healthcare providers in those rare cases where further communication does not resolve the disagreement. This process relies on ethics consultants and ethics committees available at each hospital to help as needed.

# **Smoking cessation**

Smoking cigarettes tops the list as the most important preventable major risk factor of the #1 killer of Americans—heart and blood vessel disease. The long list of deaths due to smoking is frightening, and smoking also harms thousands of non-smokers, including infants and children.

It is never too late to quit smoking and experience the many health benefits of quitting:

- Sense of smell and taste return
- Smoker's cough improves
- Digestive system returns to normal
- Increased energy and life expectancy, and easier to breathe and do physical activities
- Less chance of heart disease and cancer

# The four steps to stopping smoking

### Step One

- List your reasons to guit and read them several times a day.
- Wrap your cigarette pack with paper and rubber bands. Each time you smoke, write down the time of day, how you feel and how important that cigarette is to you on a scale of 1 to 5.
- Rewrap the pack.

### Step Two

- Keep reading your list of reasons and add to it.
- Do not carry matches and keep your cigarettes out of easy reach.
- Each day, try to smoke fewer cigarettes and try not to smoke the ones that are not most important.

### Step Three

- Set a target date to quit.
- Do not buy a new pack until you finish the one you are smoking.
- Try to stop smoking for 48 hours.

### Step Four

- Quit smoking completely and get rid of your cigarettes, lighters and ashtrays.
- Stay busy by exercising, going to the movies or doing something else you enjoy.
- Avoid situations and triggers that you identify with smoking.
- Find healthy substitutes for smoking, like gum, mints, carrots or celery. Take up a hobby that keeps your hands occupied.
- Practice deep breathing when you get an urge.

You can learn more about quitting by asking your doctor, nurse or other member of your care team. Or call the American Heart Association at 1.800.AHA.USA1 (1.800.242.8721).

# Patient rights and responsibilities

As a patient, you have certain rights and responsibilities. As a hospital, it is our responsibility under federal law and hospital accreditation standards to make sure you are informed about those rights and responsibilities.

# **Patient rights**

For example, you have the right to:

- Information about your condition, treatment options and test results
- Information about outcomes that may be different from what you and your family expected
- Treatment for pain and suffering
- Information about hospital ethics policies
- Participate in the development and implementation of your plan of care
- Refuse or accept treatment or research that is offered to you. This includes the right to refuse treatments that can potentially help prolong your life, such as mechanical breathing machines, dialysis, artificial nutrition/hydration or attempted cardiopulmonary resuscitation (CPR)
- Request a discharge planning evaluation
- Complete advance directives, such as a living will or medical power of attorney. These forms can be obtained from your chaplain
- Privacy, confidentiality, security and culturally respectful communication
- Have a language interpreter to assist you with conversations about your health throughout your visit free of charge
- Have access to items and/or devices to assist you with conversations about your health throughout your visit free of charge

- Decide who may visit you during your hospital stay
- Choose a primary support person to stay with you during your hospital stay
- Be informed if family or guest visitation must be restricted
- Freedom from abuse, neglect, exploitation or harassment
- Care that is free from discrimination
- Delegate your right to make medical decisions on your behalf

# **Patient responsibilities**

With your rights come certain responsibilities. Your responsibilities, among others, include:

- The responsibility to give your healthcare team honest and accurate information about your medical history
- The responsibility to follow treatment directions and cooperate with your healthcare team
- The responsibility to treat other patients, visitors, your healthcare team and hospital property with respect

# Goals and types of treatment

The most basic goal of medicine is to fix or cure your health problem. If a complete cure is not possible, the goal of the healthcare team is to try to slow down the problem or make it go away for a while (remission). Perhaps the most important goal is to provide you with comfort and relief of suffering at all times. You will receive medically appropriate treatment to meet these goals, and we hope that you will do well.

## Communicating with your healthcare team

Good communication is essential to every part of medical treatment. It is important when things are going well. It may be even more important when things are not going well and the outcome you and your family expected is not being achieved. Either way, it is vital that you, your family and your healthcare team communicate clearly. You should feel free to discuss any topic associated with your care and treatment with members of your healthcare team. For example, you may want to discuss:

- Your diagnosis
- Goals of your treatment
- The types of treatment appropriate to meet those goals
- The benefits, burdens and risks of treatment as well as the probability of success

It is important that you discuss your goals and the types of treatment with your physicians, nurses and your family while you are able to speak for yourself. How do you want to be treated if you have an accident or an illness and become so sick you cannot speak for yourself? Who should speak for you and what should they say?

# **Planning for your discharge**

You, your family and caregivers play a crucial role in our discharge planning team. We start planning your discharge on the first day of your hospital stay to help you plan and prepare so that you are comfortable in managing your health when you leave. Use this checklist as a guide for yourself, your family members and caregivers.

Discussion topics for your discharge planning process:

- Have you signed up for the MyBSWHealth app?
- Where will you be going and who will be assisting you after discharge?
- Do you understand or have any questions about the discharge instructions, including dietary restrictions or physical activity recommendations?
- Do you have any questions regarding how to take your prescribed medication and understand any potential side effects?
- Have you scheduled any follow-up doctor's appointments or testing?

Some reminders to ensure a smooth discharge process:

- Be prepared for discharge early! Make sure all your personal items are packed and ready to go early. Ask a family member or friend to take home unneeded items the night before your discharge.
- Please plan to pick up your prescriptions before your next dose.
- Discuss with your care team to determine if you need any additional services or resources after you leave the hospital, like home health, rehabilitation or medical equipment.
- Pick someone who can help you with your discharge plan so your transition home can be successful. Make sure to include any plans for job or family responsibility transitions.
- Be sure to review your discharge instructions with your nurse to ensure you understand all dietary restrictions, recommended activity recommendations, or potential symptoms to expect or watch for after discharge.

# Pastoral care and counseling services

We welcome people of all faiths and offer full-time chaplain services with access to religious leaders from a variety of faiths. We believe that total patient care demands attention to the spiritual, as well as the physical and emotional, needs of each patient.

- Chaplains from the Pastoral Care and Counseling Department provide assistance and support with emotional and spiritual issues, medical crisis, family communication, religious rituals and resources, ethics consultations, celebrations, deaths, and more.
- Our chaplains are available to assist you 24 hours a day, whatever your religious persuasion. To speak to a chaplain, please contact your nurse or call 817.927.6150.
- Visitors are welcome to visit the chapels for prayer and quiet reflection.
- Brighten the day of a patient with an eGreeting a personal message hand-delivered to your loved one by a member of our pastoral care team. eGreetings can be sent through BSWHealth.com/FortWorth.
- Thanks to the donations of generous providers, the Pastoral Care and Counseling Department also provides some religious resources, such as *Bibles*, *New Testaments*, *Guidepost Magazine* and more. Please let us know if you would like to receive any of these.

# The importance of advance care planning

The process of thinking about who should speak for you if you can no longer speak for yourself and considering the goals and intensity of your treatment is called advance care planning. This is easy if you are only temporarily unable to speak for yourself and recovery is expected. But what if you become so sick that you can no longer communicate and a cure is no longer possible? What if you are in constant pain and/or must depend on machines to keep you alive? If you make these decisions in advance, you will be relieving your family and loved ones from making these decisions for you.

There are several types of advance care plans that are legally binding in the state of Texas, including Living Will (Directive to Physicians and Family or Surrogates), Medical Power of Attorney, Notice of Declaration and Declaration for Mental Health, and Out-of-Hospital Do-Not-Resuscitate Order. For more information on these advance directives, please ask your nurse to contact the chaplain's office for additional resources or go to BSWHealth.com/Patient Tools. You may also wish to consult your personal or family lawyer if you have questions about advance care planning.

Advance care plans have been shown to improve patient care and reduce family stress in the setting of serious illness. Whether or not you choose to complete an advance directive, your care, treatment and services will not be affected, nor will your decision result in any discrimination against you. In addition, you may cancel or change any advance directive at any time.

# If I complete an advance directive, can I change my mind?

Yes, you may cancel any advance directive simply by destroying the document, signing and dating a written statement that states your desire to cancel the directive, or telling your doctor or nurse. You may also review and revise your advance directive. If you choose to change an advance directive, you must execute a new one.

# Frequently asked questions

# Why can't I take my own medications while I'm in the hospital?

While you are a patient at our hospital, it is our job to keep you safe. An orderly and consistent method to giving medication is an important part of our safety guidelines. If we are able to order, store and give all of your medications, we are able to better manage that process.

# Is it ever OK to use my own supply of medication?

Yes, there are times when you may be asked to bring in and use your own supply. This may happen if your medication is not stocked by the pharmacy and the pharmacy cannot get the medication in a timely manner. Your doctor will consult the pharmacy before making that choice.

## If my medication is approved for hospital use, why can't I bring my pills in my daily pill container?

Hospital policy requires that approved home medications be in their original bottle in order to properly label the medication and to make sure they are just what your doctor has prescribed.

# If my medication is approved for hospital use, why can't I keep it in my room and take it on my own?

It is important to keep a careful record in your chart of all medications taken. This step may be missed if the nurse is not the one who gives you your medication and could possibly lead to an overdose. Your medication will be kept in a secure place available only by the nursing staff.

# Why does the medication have to be in date? Is it dangerous otherwise?

Although most medications simply no longer work after they have expired, others can become toxic. Even if the medication does not become toxic, taking medications that no longer work can cause some harm.

# Why are herbal/homeopathic remedies, alternative medicines and dietary supplements restricted? After all, these are "natural" products?

Substances that are not approved by the FDA may not be predictable and can interact with prescribed medications. Many of these interactions are not well known or even suspected. In addition, alternative medicines may contain other chemicals that could cause toxic effects. "Natural" does not necessarily mean "safe."

# Why are my own controlled substances not approved for hospital use?

Federal and state laws require careful use of controlled substances. Drugs that are not given by the hospital pharmacy are not as secure and have a higher risk of being lost. To protect your property, we do not allow personal supplies of controlled substances.

# Additional things you need to know:

- 1. Fake medications have become increasingly available in the world today. Therefore, we feel it is our duty to provide medications that we know to have been ordered through a secure supply chain.
- 2. Our computer system checks for allergies and drug interactions. If you use your own medications, you will not benefit from important safety checks built into the system.

One final comment: We take patient safety very seriously, and we want your hospital stay to be as safe as possible.

# Where else can I get help?

We have specially trained social workers, patient advocates, nurses and chaplains who can help you with advance care planning concerns. You may also have ethical concerns as you consider potentially serious issues. Our hospital has access to ethics committees and ethics consultants who may offer counsel and assist in resolving ethical issues. These services are provided free of charge.

You, your family, or healthcare decision maker, your physician or any member of your healthcare team may request guidance from our hospital ethics committee. For further information, members of your healthcare team can help you reach the ethics committee at your care location.

You may also wish to consult your personal or family lawyer if you have questions about advance care planning.

# **Complaints and grievance process information**

We strive to provide you with quality care and welcome your feedback at all times, both positive and negative. If you have any concerns, we hope you will:

- First report your complaint to the clinical manager for the unit involved. The bedside nurse will help you identify the clinical manager.
- You may also dial 0 and ask for Patient Relations.

We will make every effort to address and resolve your complaint in a timely manner during your stay. In the event we are unable to resolve your complaint while you are still here, it will be referred to the grievance committee for review and resolution.

Although we encourage you to bring your concerns directly to us, you always have the right to take any complaint to the Texas Department of State Health Services and/or The Joint Commission by email, fax, letter or phone at the contact numbers and addresses listed below.

### **The Joint Commission**

- Email: complaint@jointcommission.org
- Telephone: 800.994.6610, weekdays 8:30 AM 5:00 PM, Central Time
- Fax: 630.792.5636
- US Mail:

Office of Quality Monitoring

The Joint Commission

One Renaissance Boulevard | Oakbrook Terrace, IL 60181

# **Texas Department of State Health Services**

If you have any complaints concerning the information provided in this document, you may contact the Texas Department of State Health Services at:

1100 W. 49th Street | Austin, TX 78756-3199 | 888.973.0022 (toll-free number)

# Privacy or confidentiality complaints?

If you have concerns about patient privacy or confidentiality, you may call the Baylor Scott & White Health Compliance/Ethics hotline at 866.245.0815 (toll-free number).

# **Key phone numbers**

Baylor Scott & White All Saints Medical Center - Fort Worth 817.926.2544
Access Services 817.927.6112
Administration
Andrews Women's Information 817.698.8460
Behavioral Health Services 817.922.1162
Navigator/Joan Katz Cancer Resource Center 817.922.2223
Carter Rehabilitation & Fitness Center
Cashier
Chaplain's Office
Community Care Clinic 817.912.8000
Day Surgery 817.922.4560
Emergency Department 817.922.7070
Endoscopy
Foundation 817.922.7707
Guest Relations 817.922.2376
Heart and Vascular Services 817.922.1158
Human Resources

Intensive Care Unit 817.922.4900
Magnolia Boutique 817.698.8695
Marketing/Public Relations 817.922.7088
Martin Tower Information 817.698.8979
Medical Staff Services 817.922.7592
Neonatal Intensive Care817.922.2124
Oncology
Oncology Infusion Center 817.922.4590
Public Safety 817.922.1911
Pulmonology Services 817.922.6122
Radiology
Surgical Services 817.927.6233
Transplant Services
Valet
Volunteer Services 817.922.2376
Wound Management Program 817.922.2430

# Information about your diet

You could potentially be placed on a modified diet, based on your needs and consultation from your care team. Some of the dietary restrictions could include:

- 1. Carbohydrate controlled: Carbohydrates will be counted at each meal to help control your blood sugar. Some foods like candy and soda are not recommended.
- 2. Regular diet: There are no restrictions for this diet order. We encourage you to order a variety of foods.
- 3. Clear liquid: This diet is generally used short term. Foods like broth, juice, gelatin and fruit ice are allowed.

  All other foods are not recommended.
- 4. Heart-healthy diet: This diet limits the amount of cholesterol and fat. Some foods like whole milk, butter and high-fat meats are not recommended.

# Guest drinks, food and gifts

Hungry? Thirsty? Want to pick up some snacks or a gift? We have several delicious dining and shopping options right here at the hospital.

### All Saints Café

Terrell Building (Building C) – Basement Level 6:30 AM – 3:00 PM, seven days a week Breakfast items, full grill, daily entrees, specials and more

### Which Wich®

Building A - 1st Floor (across from C-store) 10:00 AM - 10:00 PM, closed Saturday and Sunday Sandwiches, salads and frozen yogurt

### Starbucks®

Atrium Corridor Monday - Friday, 6:30 AM - 6:00 PM Saturday - Sunday, 6:30 AM - 5:00 PM Coffee, tea, muffins, sandwiches and snacks

# **C-Store**

Building A – 1st Floor Open 24 hours, seven days a week Soft drinks, snacks, toiletries and more

# Magnolia Boutique

Building A - 1st Floor Monday - Friday, 10:00 AM - 3:00 PM

### **Survivor Gals**

Wigs and specialty products for patients facing a cancer diagnosis, 817.924.8800

If you would like to explore other dining or shopping options near our campus, please dial Guest Relations at 817.922.2376.

# **TV Channel Guide**

1 Channel Guide	31 FOX Sports Southwest
2 Discovery	32 Country Music TV
3 KTXA-21	33 ABC Family
4 KDFW-4	34DVD Channel
5	35 Cath Lab
6 TNT	36 Cirrhosis Ed
7 KDIF-27	37 AHA Stroke
8 WFAA-8	38lgniter Vol 4
9KDAF-33	39lgniter Vol 1
10 Telemundo	40lgniter Vol 3
11 KTVT-11	41
12 KFWD-52	42 American Movie Channel
13 KERA-13	43
14 Disney	44
15 CNN Headline News	45FX
16 Disney XD	46
17 ESPN	47
18	48E!
19	49Nickelodeon
20CNN	50Turner Classic Movies
21 Cartoon Network	51 Spike (TNN)
22 The Weather Channel	52
23	53
24 ESPN2	54 BBC America
25ESPNU	55ION
26Univision	56IND
27 Travel Channel	57Azteca
28 The Learning Channel	58 Estrella-TV
29 Fox News Channel	59 Living Well
30	60HDMI-2

# **Medical specialties**

- Advanced Heart & Lung Disease Center
- Allergy
- Arthritis care
- Behavioral health services
- Cardiac services (offered through Baylor Scott & White Heart and Vascular Hospital)
- Cardiovascular surgery
- Deep brain simulation
- Dermatology
- Diagnostic laboratory
- Electrodiagnostic services
- Emergency medicine
- Endocrinology
- Endoscopy
- ENT (ears, nose and throat)
- Gastroenterology
- General and specialty surgery
- Gynecology
- Gynecologic oncology
- Imaging services
- Infectious disease
- Inpatient dialysis
- Intensive care unit
- Internal medicine
- Interventional radiology
- Neonatal intensive care unit (Level III)
- Nephrology
- Noninvasive cardiac diagnostic services
- Obstetrics and gynecology

- Oncology and cancer care services/Oncology navigators
- Oral, dental and maxillofacial surgery
- Orthopedics
- Outpatient services
- Pathology
- Physical medicine and rehabilitation
- Plastic surgery
- Podiatry
- Pulmonary medicine
- Pulmonary Clinic
- Radiology
- Rheumatology
- Supportive and palliative care
- Surgical oncology
- Telemetry
- Thoracic surgery
- Transplantation (liver, kidney, pancreas)
- Urogynecology
- Urology surgery
- Vascular surgery
- Weight loss surgery
- Wellness
- Women's services
- Wound Care Center

For access to comprehensive information about our hospital, including medical specialties, visit our website at BSWHealth.com/FortWorth.

To find a physician on the medical staff, please call 1.844.BSW.DOCS or visit BSWHealth.com/FortWorth.

# **Questions** Please ask if you need further assistance while you are at our hospital.

Physicians provide clinical services as members of the medical staff at one of Baylor Scott & White Health's subsidiary, community or affiliated medical centers and do not provide clinical services as employees or agents of those medical centers or Baylor Scott & White Health. 92020 Baylor Scott & White Health. 99-AS-66617\_ASPatient&FamilyUpdate\_SKH