

# Baylor Scott & White – Sunnyvale Visitor Guidelines

## DEFINITIONS

**End of Life** - For purposes of this policy, end-of-life in-person visitation is understood to meet one or more of the following clinical criteria and the responsible physician believes that in person visitation is beneficial (emotionally, socially, or spiritually) to the patient and/or to the effective function of the treatment team:

1. In person visitation for serious illness goals of care or advance care planning conversations in which decisions near the end-of-life may be made such as but not limited to decisions about maintenance or withdrawal of life sustaining treatments or decisions about attempted CPR.
2. Death is expected by one or more responsible physicians or advance practice professionals in the next 72 hours with or without maintenance of life sustaining treatments.

## GUIDELINE

- Baylor Scott & White - Sunnyvale has implemented a 24/7 visitor restriction based upon the guidance from the Center for Disease Control and Prevention (“CDC”), the Centers for Medicare and Medicaid Services (“CMS”), and Federal, state and local authorities to protect the health and safety risk of patients and staff during the COVID-19 pandemic.
- Upon arrival, visitors are screened by a facility employees using Center for Disease Control and Prevention (“CDC”) guidance for identifying respiratory illnesses, including COVID-19.
- Visitors will undergo a self-screening process to ensure they do not have a COVID19 system as described below. If the visitor has COVID-19 symptoms or risk factors, the visitor will be asked to refrain from visiting patients and if they need emergent medical treatment we will direct them to the ED. Baylor Scott & White - Sunnyvale will not restrict Federal, state, or local government personnel in the performance of their official duties.

## PROCEDURE

### Visitor Masking and Infection Control Measures

All visitors will be required to wear a mask and comply with applicable infection prevention and control measures (e.g., hand hygiene, PPE etc.).

If no exception applies and a visitor refuses to wear a mask, the visitor is prohibited from entering into the facility.

### Visitor Guidelines

#### **General Patient (Non-PUI or COVID-19 Patient)**

A patient is allowed two visitors designated care giver over the age of 16, surrogate-decision maker.

**For End-of-Life situations, the facility may allow more than two(2) visitors, a visitor under the age of 16, or a member of the clergy.**

#### **ED Patients/Visitors**

No visitors are allowed in the waiting room. If the patient is admitted and moved to a room, patients are allowed one (1) visitor designated care giver over the age of 16, surrogate-decision maker, or, if a pediatric patient, one (1) parent or legal guardian. Once the ED patient is in an ED exam room, the visitor will then be allowed to visit the patient.

# Baylor Scott & White – Sunnyvale Visitor Guidelines

## **PUI or Confirmed COVID-19 Patient**

No visitors are allowed for PUI or patients confirmed with COVID-19, except one (1) designated care giver over the age of 16, surrogate decision-maker, or, if a pediatric patient, one (1) parent or legal guardian in the following circumstances:

- Pediatric/neonatal care areas
- Laboring/post-partum patient
- Disabled/impaired patient
- End-of-Life
- As otherwise determined by local facility leadership

**For End-of-Life situations, the facility may allow more than one (1) visitor, a visitor under the age of 16, or a member of the clergy.**

## **Visiting Restrictions**

The following visitation restrictions should apply to both general and PUI/COVID-19 patients:

- Only two(2) designated visitor per patient for a 24-hour period. The facility may establish specific visitor hours, as appropriate, and the visitor is discouraged from staying overnight.
- The two (2) visitor is not allowed to rotate with other visitors during the 24-hour period.
- The visitor is allowed to remain in the patient's room or other designated area.
- The visitor must wear the appropriate mask and/or personal protective equipment (PPE).
- The visitor must complete the appropriate screening.

If the visitor refuses to comply with any of the above restrictions, the visitor will be asked to leave the facility.

## **Screening all Visitors**

A self-screening process will be maintained for visitors. COVID-19 systems using the attaching signage. If the visitor has COVID-19 symptoms or risk factors as indicated below, the visitor will be asked to refrain from visiting patients and if they need emergent medical treatment we will direct them to the ED.

### **List of COVID-19 symptoms**

Fever (>100.0°+)* with or without chills	Cough, with or without sputum production
Shortness of breath or difficulty breathing	Fatigue
Muscle or body aches	Headache
New loss of taste or smell	Sore throat
Congestion or runny nose	Nausea or vomiting
Diarrhea	

\*Fever includes a measured temperature of over 100.0°F **or** a subjective fever (person reports feeling feverish)

Definition of a close contact as having been with a confirmed positive COVID-19 within 6 feet case within the last 14 days